

OSU Student Health Services

Financial Responsibility 2026-27

As a patient of The Ohio State University Student Health Services (SHS), you are financially responsible for the cost of services provided. Please read the following financial policy carefully. Your acknowledgement indicates your understanding and acceptance of these terms prior to receiving treatment.

Payment Options: *required Please select one of the following

- ☐ I have Student Health Insurance Benefits.
- ☐ I have medical insurance. Card provided: Yes or No
- ☐ I do not have/will not use medical insurance. I will pay for services rendered.

Insurance Information

- It is your responsibility to provide SHS with current and accurate insurance information, including any updates or changes to the policyholder or coverage.
- Insurance information, along with images of the front and back of your insurance card, must be uploaded to your MyBuckMD account.
- Failure to provide accurate and current insurance information may result in you being held financially responsible for all charges associated with services rendered by SHS.

Understanding Your Insurance Coverage

It is your responsibility to understand your insurance benefits, including:

- Whether SHS is considered an in-network or out-of-network provider. If SHS is out-of-network, your financial responsibility may be greater.
- Your covered benefits, exclusions, limitations, and any prior authorization requirements established by your insurance company.
- Providing secondary insurance coverage information, if applicable.

Authorization to Bill Insurance

- By providing your insurance information, you authorize SHS to release any necessary personal health information to your insurance company and other contracted entities involved in the claims process for the purpose of processing and resolving claims.

Insurance Billing and Patient Responsibility

- SHS will make every reasonable effort to bill your insurance company first.
- You are responsible for any charges not covered by your insurance plan, including copayments, deductibles, coinsurance, non-covered services, or denied claims.
- Insurance claims generally take 45 to 60 days to process after they are received by the insurance company.
- You will receive an Explanation of Benefits (EOB) from your insurance company detailing the services provided, amounts paid, patient responsibility, and any reasons for partial or denied payment.

Outstanding Balances

- SHS will send invoices for outstanding balances to the primary or billing address listed in your MyBuckMD account.
- Balances remaining unpaid for more than 120 days may be transferred to the University Bursar's Office for collection.
 - *This includes charges for No Shows, Late Arrival, and Late Cancellation*
- Outstanding balances with the Bursar's Office may affect your ability to register for classes and receive your diploma upon graduation.

No Show/Late Arrival/Late Cancellation Fee

- When you schedule an appointment, you are reserving time with an SHS medical professional.
- No Show, Late Arrivals and Late Cancellations are subject to \$25.00 fee. (This is your responsibility and cannot be charged to insurance.)

Acknowledgement

I have read and understand the Student Health Services Financial Policy outlined above. My signature below acknowledges my understanding of, and agreement to, my financial responsibility for services provided by Student Health Services.

Patient Signature: _____ Date: _____